

Workshop objectives

- Highlight Phase 1 achievements
- Update practices on emerging evidence regarding diabetes and coronary heart disease
- Introduce the new measures for Phase 2 of the Program
- Outline future directions of general practice with respect to quality improvement
- Demonstrate some new tools which facilitate quality improvement activities and business modelling
- Showcase some exemplar practices which have sustained improvement
- Outline other government funded chronic disease initiatives
- Provide a forum for networking and sharing ideas

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Supported by



“BEYOND THE COLLABORATIVE”

A WORKSHOP FOR VICTORIAN PARTICIPANTS - GPs, PRACTICE MANAGERS & NURSES

Saturday 9 August 2008
10:00am – 4:00pm

Jasper Hotel

489 Elizabeth Street
Melbourne 3000

Registrations close 5:00 pm – Friday 25 July 2008



Introduction

So it has been over three years since the Collaborative began. So what happened? The Program's focus on quality improvement must have impressed the Commonwealth because they have funded another Phase.

Are you interested in sharing your experiences with other participants and hearing how some practices have applied the Program's methodology to improve:

- The quality of patient care?
- Team work?
- Practice income?
- Practice systems?
- Managing with other conditions eg co-morbid depression?

Do you want to understand the potential of the PEN Clinical Audit Tool and Practice Health Atlas?

You will also have an opportunity to learn more about:

- The outcomes of the first APCC phase,
- Changes to the Program's measures of effectiveness, and
- Some crystal ball gazing at the future of quality improvement in general practice, covering
 - practice benchmarking,
 - diabetes prevention,
 - pathways between general practice and other primary care services.

Program

9.30 to 9.55 **Registration** – Refreshments available

10:05 to 10:45

Welcome & update including;

- Progress & national figures.
- Next phase of Collaborative including new measures
- Strategic direction – where General Practice is headed with QI focus (incorporate Division data collection & purpose) Dr Tony Lembke

10:45 to 11:15

Diabetes clinical update & Life! Dr Ralph Audehm

11:35 to 12:05

NHF clinical update NHF (speaker TBC)

12:05 to 12:30

- Using Clinical Audit Tool
- How to move beyond Collaborative topics Dr Ralph Audehm

1:15 to 2:00

Table top discussions – Session A

Delegates move between 4 x 10 minute sessions

Room 1

- Practice Health Atlas as a business proposition – improving quality of patient care and my practice income
- Co-morbidity is not a dirty word, depression and chronic disease management
- Teamwork Triumph
- Prevention is better than cure – diabetes risk screening & referral

Room 2

- Swimming in new waters, lifejackets provided- Progressing Quality Improvement into Mental Health
- You can meet patients individual needs in a Population Health framework
- Moving from 'can we cope' to 'hope'. Restructured Access
- Embracing Technology in Chronic Disease Management – monitoring diabetes patients remotely using mobile phones

3:15 to 3:50

Towards Enlightenment

- Motivation to progress and build on outstanding work to date. Professor James Dunbar

3:50 to 4:00

What's Next? Dr Tony Lembke